QUALITY POLICY

Our Quality Management System (QMS) has been established, documented, implemented and maintained in accordance with requirements established in the international standard ISO9001:2015. It covers all operations associated with our provision of services to our clients including:

- Leaf Fall & Vegetation Clearance
- Weed Killing – on and off track
- Pest Control
- Pigeon Control
- Litter Clearance
- Infrastructure Fences, Barriers & Boundary Gates in in wood and metal
- Japanese Knotweed & Invasive Weed eradication
- Vegetation Clearance & Control

All staff regardless of grade or type are required to comply with current legislation and support the aims, objectives and targets of the QMS. The Board is committed to all of our customers stated and implied requirements and on our own continual improvement. To minimise the occurrence of non-conformances, we shall:

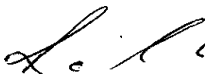
- Comply with applicable legal requirements and other requirements (including client requirements) to which Encompass Environmental Ltd. subscribes
- Set our own Quality objectives and work to meet and improve upon them
- Resource, train and motivate employees to carry out tasks in view of Quality
- Control Quality regarding any outsourcing, including our suppliers, contractors and subcontractors
- Endeavour to collect, analyse and act upon post task information from clients and internal sources

Encompass Environmental Ltd. is committed to continual improvement of Quality performance. We will look to continually improve the HSQE of:

- Time, especially on Track works
- Cost of resources
- Cost of maintenance
- Incidence of accident, injury or near miss
- Environmental impact and performance
- Conformance to the RISQS Standard
- Customer Satisfaction
- Meeting Legal Standards
- Meeting or Exceeding Industry Standards

All Quality issues should be reported to the Director of Operations. This Policy will be communicated to all staff, contractors and suppliers and will be reviewed as a minimum annually.

Endorsed by



Ray Brandon
Managing Director
01 Jul 26